



Locker Room Renovation FAQs

Why are the locker rooms being renovated?

They are 21 years old and we're upgrading our locker rooms to provide a more comfortable, modern, and functional space for you, our members. This renovation reflects our ongoing investment in your wellness experience and our commitment to maintaining a high-quality facility.

How long will the locker rooms be closed?

Locker rooms will be closed for approximately 5 months, beginning on Tuesday, September 23. We'll share updates along the way and announce the grand reopening in advance.

What are the temporary arrangements for showers and changing?

You'll still have access to essential amenities:

- Outdoor showers on the pool deck (bathing suits required)
- Private changing rooms located on the pool deck
- Alternate day-use lockers will be available in the fitness center and on the pool deck

Do I have to wear a bathing suit to shower?

Yes. For privacy and hygiene reasons, all members must wear a bathing suit (or appropriate swimwear) when using the outdoor showers. Please plan accordingly.

Where can I store my belongings?

We've set up temporary day-use lockers in secure, alternate locations.

Can families and children use the temporary changing areas?

Absolutely. Our temporary changing spaces are accessible and designed for use by all members, including families with children. Family-friendly signage will help direct you.

When are the temporary facilities available?

Outdoor showers for rinsing off, changing rooms, and lockers are open during regular JCC hours, just like our standard locker rooms currently are. For specific hours, please visit our website, check signage or ask at the Welcome Center.

Are there still towels available for swimmers?

Of course! Towels and towel service is still available.

Are there bathrooms on the lower level near group fitness studio or near the pool?

Yes. There are temporary, portable bathrooms on the pool deck.

Will the swimsuit dryer be accessible?

Yes. It has been installed on the pool deck.

What if I can't walk up the stairs to the changing room?

We have placed 2 pop up changing pods right on the pool deck for you.

Where can I store my stuff when I am swimming?

We have installed lockers on the pool deck for you.



Locker Room Renovation FAQs

Will we see updates during construction?

Yes! We'll share progress photos and sneak peeks through:

- Biweekly email updates
- Social media stories and reels
- Screens inside the JCC

You'll be part of the journey as we build something new together.

How will I know when the locker rooms are reopening?

We'll notify you via:

- Email
- JCC website updates
- Signage throughout the building

Will there be noise?

Yes! We anticipate that there will be noise. You will most likely be able to hear it on the pool deck, Fitness center, Group fitness studio, JRecovery, JDiscovery, Massage and Chiropractic rooms, Pilates studio and Basketball courts. However, we hope to minimize noise as best as we can.

Can I freeze or pause my membership during this time?

Yes, you can freeze your membership, but we're confident the temporary amenities will continue to meet your needs. However, if you have specific concerns, please speak with our Membership Team to explore options.

Who do I contact with questions or concerns?

Stop by the Welcome Center, speak to any JCC staff member, or email us at membership@jccoc.org. We're here to help and happy to answer your questions.

Will there be anything special when it reopens?

Yes! We're planning a Grand Reopening Celebration Week with:

- Giveaways
- Daily perks
- Locker room tours
- And more!

Stay tuned—this will be a moment worth celebrating.

Are member rates increasing?

In March 2026, yes they will be.



Locker Room Renovation FAQs

How will members be compensated during this time?

We've added:

- Additional lockable cubbies in the fitness center
- Outdoor showers and changing rooms during regular JCC hours
- Ongoing member perks and surprise pop-ups during the renovation period—please see Membership for details.

We're focused on providing exceptional service and communication throughout—and we truly appreciate your flexibility as we work to create a better experience for everyone.